

PROTECTING LOCAL POLICING			
Measure	Previous 12 Month Period July 19- June '20	In Year Performance Vs Previous 12 Month Period	In Year Performance July '20- June '21
Grade 1 - Emergency Response Median Time to Arrive (Target <15 Mins)	10.1	+0.4 min	10.5
Grade 2 - Priority Response Median Time to Arrive (target <1 hour)	33.3	+2.9 min	36.2
Grade 3 - Routine Response Median Time to Arrive (<48 hours)	554.6	-172 min	382.6
999 Calls - Service Level < 10 secs	80.3%	+2%	82.3%
999 Calls - Time To Answer (Average)	8.15	-0.59 sec	7.56
999 Calls – Abandonment rate	0.8%	+0.1%	0.9%
101 Calls - Time To Answer (Average)	169.95	-62.52 sec	107.43
101 Calls – Abandonment rate	29.5%	-12%	17.5%
TACKLING CRIME & RE-OFFENDING			
Measure Taken from Recorded Crime dashboard unless stated with *	Previous 12 Month Period July 19- June '20	In Year Performance Versus Previous 12 Month Period	In Year Performance July 20- June '21
All Crime	132,732	Decrease (-5%,-6,605)	126,127
Violence with injury	14,908	Increase (+3%,+487)	15,395
Violence without injury	21,521	Decrease (-8%,-1,676)	19,845
Burglary Residential	6,683	Decrease (-20%,-1,342)	5,341
Robbery (Personal)	959	Decrease (-6%,-57)	902
Public Order	9,794	Increase (+4%,+425)	10,219
Number of Anti-Social Behaviour Incidents	73,264	Increase +20%,+14,352)	87,616

SUPPORTING VULNERABLE PEOPLE & VICTIMS			
Measure Taken from Recorded Crime dashboard unless stated with *	Previous 12 Month Period July 19- Jun '20	In Year Performance Versus Previous 12 Month Period	In Year Performance July 20- June '21
Rape	1,252	Increase (+7%, +88)	1,340
Other Sexual Offences	2,834	Increase (+6%, +167)	3,001
CSE Crime	514	Increase (+4%, +20)	534
Modern Slavery Crimes (Only introduced 1st April 2015)	129	Decrease (-3%, -4)	125
Domestic Abuse Crime	20,576	Increase (+15%, +3104)	23,680
Hate Crime	2,490	Increase (+11%, +277)	2,767
Missing Person Incidents*	8,980	Increase (+4%, +343)	9,323
Concern for Safety Incidents* †	43,323	Increase (+5%, +2,082)	45,405
Mental Health Incidents** †	68,014	Increase (+9%, +6,346)	74,360
DEVELOPING CONFIDENT COMMUNITIES			
Measure	Previous 12 Month Period July 19- June '20	In Year Performance Versus Previous 12 Month Period	In Year Performance July 20- June '21
Confidence - CSEW (Overall Confidence)	Not Available	-	Not Available